OBDII to J1587/J1708 Converter Installation and Troubleshooting Guide



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Troubleshooting Contents

Introduction

The OBDII to J1587/J1708 Converter is a hardware device that can translate OBDII/J1850 light-duty vehicle data to the J1587/J1708 format. This OBDII converter allows a Qualcomm customer to obtain Performance Monitoring data on light-duty vehicles.

The OBDII supports any 1996 or newer vehicles that comply with the SAE's J1979 OBDII specification. Refer to the Supported Parameters List at http://www.bb-elec.com/qualcomm for a list of supported parameters by vehicle type.

The vehicle data received from the OBDII converter includes:

- Vehicle speed
- · Engine speed
- Total distance (odometer)
- Total fuel
- Throttle position

For more detailed information regarding Performance Monitoring installations and troubleshooting, please refer to the appropriate Qualcomm installations manual for the product you are installing in conjunction with the OBDII converter.

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OBDII to J1587/J1708 Converter Kit

This document supports two converter kits: LDVDSV2 is the current production. 65-J9322-1 is no longer in production.

LDVDSV2

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Feature Requirements

- Performance Monitoring must be enabled on Qualcomm hardware.
- Qualcomm hardware should have the minimum firmware needed to support Performance Monitoring.
- Performance Monitoring must be supported at the host.

Installation Precautions

Before you install the equipment, read the following WARNINGS:



Mounting the equipment near the vehicle airbags can injure a driver or passenger involved in a crash

Airbag firing can cause the equipment to become a projectile leading to serious injury or death

Mount the equipment in a location that will not be impacted by the firing of any forward or side airbag



Improper cable installation can interfere with the vehicle pedals or steering

Interfering with the pedals or steering can cause a crash, resulting in serious injury or death

Mount the cables so that they can not interfere with the brake, accelerator, clutch, or steering wheel, **EVEN IF THE TIE WRAPS FAIL**



Using a test light to probe vehicle wiring can cause the **AIRBAG TO FIRE**

Airbag firing while working near the vehicle dash or steering wheel can cause serious injury or death

Never use a test light to probe wiring

USE VOLT-OHM METER ONLY

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Hardware Installation Procedures

Once the location and connection points are defined, follow these instructions:

- 1. Verify that the engine ignition switch is OFF.
- 2. Make the following connections:
 - a. Connect the OBDII converter's red (Data -) wire to the red (J1587/J1708 -) wire on the Qualcomm harness.
 - b. Connect the OBDII converter's brown (Data +) wire to the brown (J1587/J1708 +) wire on the Qualcomm harness.
 - c. For 65-J9322-1 ONLY: Connect the white (Ignition) wire to the same ignition source as the Qualcomm system. The LDVDSV2 does not have an ignition wire.
- 3. Unmount the vehicle's existing OBDII diagnostic's connector.
- 4. Locate the OBDII Y cable coming from the OBDII converter.
- 5. Connect the OBDII male connector on the Y cable into the vehicle's existing female connector.
- 6. Mount the OBDII female connector on the Y cable in place of the vehicle's original connector. This will make it available for use by the OEM or other third party service providers.
- 7. Secure OBDII converter box and excess cabling using tie-wraps.

System Verification and Troubleshooting

System Verification

- 1. Turn ignition ON.
- 2. Verify that the MCP or OmniTRACS unit is configured to use J1587/J1708 data.
- Verify that the MCP or OmniTRACS unit is receiving all expected data items per Supported Parameter List found on the B&B Electronics web site: www.bb-elec.com/ qualcomm.
- MCP50, MCP110, MCP200: Make sure the Run All Core Data Items test passes. For more details, see the appropriate installation guide. MCP50 Installation and Troubleshooting Guide (80-JB566-1), MCP110 Installation Guide (80-JB400-1), or MCP200 Installation Guide (80-J9968-1).
 - MCP100: Follow system verification in the MCP100 Installation Guide (80-J4866-2)
 - OmniTRACS: Follow system verification in the *IMCT* and Accessory Installation Guide (80-30432-1) or MCT and Accessory Installation Guide (80-30170-1).
- 5. If the mobile unit is not receiving the expected data items, check the following:
 - Check the LED table to ensure the converter is installed and working properly.
 - Check the connections between the converter and the MCP or OmniTRACS unit.
 - Check the Supported Parameter List to ensure the vehicle is compatible with the converter.

Notes

For most installations, you should expect to see 3 (Missing Total Engine Hours), 6 (Missing Ambient Temperature), and 7 (Missing Parking Brake Status) as these data items are not provided by the OBDII converter.

Please refer to the Supported Vehicle List for details to learn which data items are expected for each year/make/model of vehicle. This can be found at: www.bb-elec.com/qualcomm.

Qualcomm's Performance Monitoring Odometer screen reading may differ from the vehicle's dash odometer reading; this is acceptable, and it is not an error condition. Reasons for this is that the odometer value being used is from a different source than what is displayed on the dash or possible a component on the vehicle that stores the odometer value may have been replaced.

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Notes

Some vehicles do not provide a life to date odometer reading on the data bus. On these vehicles, the OBDII converter will generate a calculated odometer value. The calculated odometer begins at zero at time of installation or when the firmware is reinstalled/ upgraded."

OmniTRACS Product Only- The Life-To-Date Distance field may indicate "No Equipment" when the system is first installed on a vehicle that requires the OBDII Converter to calculate an odometer value. The "No Equipment" indication will continue to be displayed until the computed odometer value is non-zero. In these cases, the vehicle must be driven a short distance to allow the odometer calculation to accumulate some distance. Once the converter begins to broadcast a non-zero value for odometer. the Life-To-Date Distance field should begin displaying the computed value. This situation will also occur any time the firmware is updated on a vehicle that requires the OBDII Converter to calculate an odometer value.

Troubleshooting

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The OBDII converter has two LEDs which are visible on the top of the unit. The red LED indicates power and the green LED indicates status. Use the LEDs to diagnose various issues. See the LED troubleshooting table on the next page.



65-J9322-1



LED Troubleshooting Table for new LDVDSV2

Red LED (Power)	Green LED (Activity)	Description	
On (lit solid)	On (lit solid)	Normal operation	
On (lit solid)	SB (slow blinking, alternating on-off, .5 sec. on .5 sec. off)	Detecting vehicle	
Off (unlit)	FB (fast blinking, alternating on-off, 125 ms on 125 ms off)	Database needs to be updated. Return unit for service.	
Off (unlit)	VSB (very slow blinking, alternating on-off .25 sec. on .25 sec. off)	Device asleep	
Off (unlit)	Off (unlit)	Power on self-test. If neither LED lights in 30 seconds, check vehicle power to the OBDII converter.	
Off (unlit)	On (lit solid)	Firmware needs to be updated.	

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LED Troubleshooting Table for 65-J9322-1

LED	Ignition State	State	Possible Causes	Solution
Green OFF	Ignition OFF	Correct	n/a	n/a
Green OFF	Key ON/ Ignition OFF	Correct	n/a	Green LED should flash in this condition during vehicle detection, then go OFF.
Green flashing	Any vehicle state	Correct	n/a	Green LED should flash in this condition during vehicle detection It will turn OFF if engine is not running. It will turn ON if engine is running.
Green ON	Engine running	Correct	n/a	n/a
Red OFF	Ignition OFF	Correct	n/a	Note: May not see short blip
Red OFF	Key ON/ Ignition OFF	Incorrect	No power from the ignition wire to the LDVDS. OBDII Converter power fault.	Check power wiring from the vehicle to the OBDII Converter. Check fuses on the vehicle. Swap OBDII Converter with a known good device; replace device if appropriate.
Red OFF	Engine running	Incorrect	No power from the vehicle to the LDVDS. OBDII Converter power Fault.	Check power wiring from the vehicle to the LDVDS. Check fuses on the vehicle. Swap OBDII Converter with a known good device; replace device if appropriate.
Red flashing 2 seconds OFF/ 0.02 seconds ON (short blip)	Ignition OFF	Correct once engine has been ON once after install (sleep)		
Red flashing 2 seconds OFF/ 0.02 seconds ON (short blip)	Key ON/ Engine OFF	Incorrect	OBDII Converter host processor fault.	Swap OBDII Converter with a known good device; replace device if appropriate.
Red flashing 2 seconds OFF/ 0.02 seconds ON (short blip)	Engine Running	Incorrect	OBDII Converter host processor fault.	Swap OBDII Converter with a known good device; replace device if appropriate.
Red flashing 2 seconds OFF/ 0.5 seconds ON	Key ON/ Engine OFF	Correct		The OBDII Converter is polling for RPM>0.
Red flashing 2 seconds OFF/ 0.5 seconds ON	Ignition OFF	Incorrect	Power wired to VBat instead of switched ignition. OBDII Converter fault	Check that there is no 12V on the ignition wire going to the OBDII Converter. Swap OBDII Converter with a known good device; replace device if appropriate.
Red flashing 2 seconds OFF/ 0.5 seconds ON	Engine running	Incorrect	No power on the vehicle OBDII connector. OBDII Converter fault.	Check power on the vehicle OBDII connector. Check fuses on the vehicle. Swap OBDII Converter with a known good device; replace device if appropriate.

LED	Ignition State	State	Possible Causes	Solution
Red ON	Engine running	Correct if Green LED is also ON	n/a	n/a
Red ON	Key ON/ Engine OFF	Incorrect on all but Sprinter	Vehicle not detected yet. No data on OBDII connector. OBDII Converter fault.	Wait at least 30 seconds in this state for the OBDII Converter to detect vehicle parameters. Check data using another scan tool. Swap OBDII Converter with a known good device; replace device if appropriate.
Red ON	Ignition OFF	Correct for initial install before engine has started. Detecting vehicle	Vehicle does not support OBDII. Loose connections on OBDII Converter connector. OBDII Converter fault.	Verify vehicle make/model/year are supported by the firmware. Check communications with OEM scan tool Swap OBDII Converter with a known good device; replace device if appropriate.
Red flashing 0.5 seconds OFF/2 seconds ON	any	incorrect	OBDII Converter fault	Swap OBDII Converter with a known good device; replace device if appropriate

For additional support, call QES Customer Support at (800) 541-7490.

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